



## **ADDITIONAL INFORMATION TO INDIVIDUAL ORDERS**

1. Orders placed for goods from the group: Elevation, Fencing, Split, Ground and Perlite Construction Products are Individual Orders and differ from the General Terms and Conditions of Sale of CJ Blok®.
2. Prior to the execution of Individual Orders, the Buyer receives a valuation (pro forma) and makes a prepayment to the account of CJ Blok® in the amount of the full order value, unless agreed otherwise.
3. CJ BLOK® does not return advance payments in the event of cancellation of the purchase during the order execution.
4. The processing time of Individual Orders is approx. 4-6 weeks and runs from the date of payment of the advance to the CJ BLOK® bank account.
5. The buyer will be immediately informed by phone about the completed order.
6. CJ BLOK® reserves the right to refuse an order placed only for supplementary elements.
7. CJ BLOK® stipulates that differences in shades are permitted in different production batches of individual products. Therefore, the guarantee of obtaining a uniform color of the entire masonry surface is the correct calculation of the demand for a given material with an excess for any cuts.
8. CJ BLOK® shall not accept returns or exchange goods purchased under the Individual Order, except for claims from the warranty.
9. For the construction of elevation and ground elements the following is recommended:
  - For joints min. 2 mm – max. 4 mm - thin layer adhesive mortar with compressive strength not less than 10 MPA, weather-resistant.
  - For joints min. 4 mm – max. 10 mm - masonry mortar with compressive strength not less than 10 MPA, weather-resistant.
10. Before purchasing and installing elevation, fencing, split, ground and perlite products, the Buyer should read the Instructions for Use and Installation of CJ BLOK® Products available at the CJ BLOK® Customer Service Department or at [www.cjblok.com.pl](http://www.cjblok.com.pl)